

Privacy Statement

according to article 13 and 14 DSGVO

We hereby inform you about the processing of your personal data and your data protection claims and rights. Scope and content of data processing depend on your requested products and services.

Data categories

We process your personal data falling in any of the following categories:
Contact details, contract data, billing data, order data, pay data, register data

Legal basis fulfilment of the contract

Data provided by you are necessary for the fulfilment of the contract respectively for the implementation of pre-contractual measures. Without these data we are not able to conclude the contract.
Furthermore we process data we received permissibly from public sources (for example company register, register of associations, land register, media).

Legal basis legal obligation

We have to process data we received from you or by a third party due to a legal obligation, namely to draw up lists, which are to be developed within licensing procedures.

Legal basis legitimate interests

We process data about you based on our legitimate interests or on those of a third party. In the following cases for example a data processing is made for ensuring legitimate interests:

- Consultation of and data exchange with credit agencies (for example österreichischer Kreditschutzverband 1870) to identify creditworthiness and default risks
- Telephone recordings
- verification and optimisation of processes for analyses of requirements and direct contact to the customers
- Measures for business management and further development of services and products
- Advertisement or market and opinion research unless you did not contradict the usage of your data according to article 21 DSGVO
- Measures for safety monitoring procedures on construction projects

Storage period/deletion period

We process your personal data where required for the entire business relationship (from (precontractual) initiation, processing up to the termination of the contract) and beyond that according to legal safekeeping and documentation obligations, arising, inter alia, from Austrian Commercial Code (UGB) of the Austrian Federal Tax Code (BAO).

Furthermore, the storage duration must be considered according to the legal limitation periods that for example can be in general 30 years (in certain cases only 3 years) according to the Austrian General Civil Code (ABGB).

Processors

For this data processing we use processors.

Data transfer

Only those employees within EWS receive your data who need them to fulfill the contractual, legal and regulatory obligations as well as on their legitimate interests. Furthermore, other authorised processors receive your data (in particular IT- and backoffice providers) as far as they need the data to fulfill their various services. All processors are bound by contract to handle your data with confidentiality and only within the framework of a service level agreement. Public services and institutions (such as approval authorities, financial authorities, etc.) can be recipients of your personal data in the case of the existence of legal or regulatory requirements.

Contact

You can reach us using the following contact data:

EWS Consulting GmbH
Katztal 37, A-5222 Munderfing

You may reach our Data Protection Supervisor under:

EWS Consulting GmbH
Katztal 37, A-5222 Munderfing
e-mail: office@ews-consulting.at

Legal remedies

Since we process the data within our legitimate interests you have a basic right of refusal due to reasons that may occur because of your particular situation that is against the processing.

Because we (also) process the data for direct advertising you can raise objections against this processing at any time.

Basically you have the right of information, correction, cancellation, restriction, data portability and contradiction. Contact us for this purpose.

If you consider that the processing of your data is in breach of data protection or your data protection right has been injured in another way you can complain to the regulatory authority. In Austria the Data Protection Authority will be responsible for that.